

**From:** [REDACTED]  
**Sent:** 29 July 2011 17:04

**Subject:** Control pressures - IMPORTANT - PLEASE READ

Colleagues

With immediate effect, new measures can be taken which will enable us to ease some of the pressures on the control.

**On HMI authority {or CIO authority outside HMI operational hours} you can:**

1. stop opening chips on EU passports
2. stop swiping children's passports on EU if they are in a school group or clearly travelling with their family
- 3) stop routinely asking questions of visa holders. In other words, once you have established the passenger is the rightful holder a genuine document which contains a visa which confers leave to enter you should allow them to proceed, subject of course to a WI check.

In all instances, however, if you feel there is a specific risk you may continue to perform these discontinued checks *at discretion*.

**Please note that we are no longer able to suspend Secure ID,** except in the most exceptional circumstances. The Home Secretary has not given us that flexibility. Suspension of Secure ID must therefore stop now.

Regarding ACS – it has been made very clear to HMIs that we must maximise usage of ACS. ACS must therefore be kept open at all times when it is technically available.